

Broadband Services Engineer (M/F)

Location: Turin

Main purpose of the internship

The main goal of the internship is to design a dashboard, based on Splunk, to aggregate different log sources and monitoring alarms to correlate platform events, so to make troubleshooting easier.

Actions performed or anomalies spontaneously occurred on the infrastructure (e.g. component failure) will be matched with monitoring data and service impact (e.g. satellite modems drop), thus distinguishing the suspect root cause information from the service impact details. The dashboard baseline is platform-independent and will be customized to the specific service, depending on the technical needs.

Requirements

- Good knowledge of communication networks and TCP/IP stack (MAC, IP, UDP, TCP);
- Knowledge of satellite networks is a plus;
- Basic experience in configuring network devices or IT servers;
- Knowledge of scripting languages (Python, Shell, Bash, Perl);
- Knowledge of monitoring tools (i.e. Nagios) and log analysis (i.e. Splunk) is a plus;
- Good troubleshooting and problem solving skills;
- Intermediate knowledge of English language.

Skylogic S.p.A. Unipersonale

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